



CASE STUDY—

PROACTIVE CITATION REMEDIATION TO REDUCE RISK

EXECUTIVE SUMMARY

Management by Infinity Rehab (MIR) brings therapy management to our customers seamlessly. With every solution for meeting your rehab needs, we help you assess your readiness for each option and determine the cost-benefit to making a change successful.

Our 25 years of experience running high-performing programs under capitated arrangements give us the experience to quickly assess your program, identify opportunities to improve performance and cost-effectiveness, and bring compliance into standards.



CLIENT CHALLENGE

MIR was notified by a current client of a regulatory issue resulting in a survey citation they received. The incident involved a resident who suffered a burn from a hot beverage, causing the facility to receive an “immediate jeopardy” citation. The facility team is required to submit a remediation plan to the survey team immediately to address the concern and ensure the safety of all residents.



SOLUTION

- **MIR** reviewed experiences of other clients with similar survey citations
- Provided client with a nursing and therapy assessment to be used on all residents to identify those who are at risk for hot beverage burns
- Prepared action and care plan options for those at risk

This client is now benefiting from continuous support and regular check-ins from **MIR** specialists.

RESULTS

THE STATE
SURVEY TEAM
ACCEPTED
THE PLAN OF
CORRECTION AS
COUNSELED BY
MIR

REDUCED RISK
OF FURTHER
SANCTIONS
OR STOP
PLACEMENT

ASSESSMENTS
INCLUDED IN
THE CLIENT'S
MONTHLY
SERVICE FEE

TESTIMONIAL



Thanks to the expert guidance from MIR, our plan of correction was swiftly accepted by the state survey team. Their counsel not only helped us avoid further violations but also significantly reduced the risk of stop placement. Best of all, there were no additional costs passed on to us for the remediation process. We couldn't have asked for better support during a critical time."

CONCLUSION

With **MIR's** expert counsel, the facility successfully navigated a challenging situation involving a potential violation. The state survey team accepted the plan of correction without issue, and the risk of further violations was minimized. By addressing the problem swiftly and efficiently, **MIR** ensured that no additional costs were incurred by the client, reinforcing the value of their trusted partnership and proactive approach to compliance.

FIND OUT MORE

For a personalized therapy management program designed for your specific needs, contact:



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