



CASE STUDY—

MITIGATING RISK WITH STRONG COMPLIANCE PRACTICES

EXECUTIVE SUMMARY

Management by Infinity Rehab (MIR) brings therapy management to our customers seamlessly. With every solution for meeting your rehab needs, we help you assess your readiness for each option and determine the cost-benefit to making a change successful.

Our 25 years of experience running high-performing programs under capitated arrangements give us the experience to quickly assess your program, identify opportunities to improve performance and cost-effectiveness, and bring compliance into standards.



CLIENT CHALLENGE

MIR discovered a significant compliance issue in a new client's longstanding in-house program, potentially exposing over \$500,000 in claims. **MIR**, upon conducting chart audits, identified a breach in therapy clinical documentation that had gone unnoticed for over three years. Hundreds of incomplete evaluations and unsigned notes left the client at significant risk should a Medicare audit occur, which could result in substantial revenue loss.



SOLUTION

- **MIR** established protocols for clinical documentation
- **MIR** coordinated a thorough review and training by our external compliance expert consultant at no cost to client
- **MIR** provided ongoing guidance, and monitoring processes to help keep client in compliance

The **MIR** team supported this client throughout the implementation of new compliance processes and standards to both to correct the deficits and to ensure that risks remain low.

RESULTS

RISK OF REVENUE
LOSS DUE TO
COMPLIANCE
VIOLATIONS
ELIMINATED



CEO AND CFO
CAN FOCUS ON
OTHER PRIORITIES,
CONFIDENT THAT
THEY ARE IN FULL
COMPLIANCE

TESTIMONIAL



We are incredibly relieved to have addressed these long-standing compliance issues. Thanks to the thorough work of the MIR team, we've not only safeguarded our revenue but also reinforced our commitment to high-quality care and proper documentation. With MIR's ongoing support, we feel confident in maintaining compliance and protecting our organization moving forward."

CONCLUSION

Thanks to the expertise of **Infinity Rehab** and their **MIR** program, this client successfully reduced compliance risks and safeguarded significant revenue. With ongoing guidance and support, they have strengthened their operations, ensuring long-term protection and stability for their organization.

FIND OUT MORE

For a personalized therapy management program designed for your specific needs, contact:



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