A Note About a Notice (NOMNC) Part 1

A Notice of Medicare Non-Coverage (NOMNC) is a notice that Medicare providers, including home health and hospice agencies and skilled nursing facilities, are required to provide to Medicare beneficiaries when their covered service(s) are ending. By understanding the purpose of the NOMNC and the process associated with issuing one, we can help our clients stay compliant and help our patients understand what is happening and their rights.

Here are the particulars:

- The NOMNC must be completed with the last service date and delivered at least 2 calendar days before covered services end (for daily care) **or** on the second to last day of service (if daily care is not being provided).
- Does this mean the NOMNC needs to be delivered 48 hours in advance? NO! This is NOT a 48-hour requirement. This is a calendar day or service day requirement.
- The beneficiary or representative must sign and date the NOMNC to demonstrate they received notice and understand they may dispute the termination decision.
- The NOMNC is a standardized 2-page form which can be altered only to add the business logo and contact information.
  What if the patient agrees with the decision to end services, do they still need to receive a NOMNC?

- Yes! The provider still must issue a completed NOMNC and have it signed (by the beneficiary or representative).
  What if the patient disagrees with the decision to end services?

- There is information on the NOMNC guiding them in the appeal process. They will be issued further information to assist with this process.
  If the patient appeals, do we continue with services during the appeal process?

- If the decision to terminate services is upheld once reviewed, the patient will be financially obligated for the cost of care received during this period. They are informed of this when they appeal. Since each case may be different, the best thing to do is check with the business office before providing services during the appeal process.
  What if the patient appeals and wins? – See Part 2 for examples and suggestions.