IT SUPPORT: WHO TO CONTACT

Use the table below to know when to use Prime Care Technologies or the Infinity Rehab IT Department for your technology and computer needs.

ISSUE	Infinity Rehab IT Dept.	Prime Care
NetHealth support: password resets, access, etc.	✔	✔
Asset management	✔	
Network issues, i.e., connectivity, internet	✔	
VPN and F drive access	✔	✔
F drive troubleshooting		✔
Clinicient password resets	✔	
Adobe troubleshooting	✔	
Advanced support	✔	
Microsoft troubleshooting		✔
Email access		✔
One Drive, Teams, and/or SharePoint access		✔
Document troubleshooting		✔

Infinity Rehab IT	InfinityITsupport@infinityrehab.com 971-412-1971
Prime Care Technologies	Service@primecaretech.com 1-855-424-3917

Advanced Support:
ZSDodge@infinityrehab.com

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