



Valued team members,

The IT Department has exciting news! We are migrating our IT support services to Prime Care Technologies and moving away from Avamere IT support. These changes will take effect Wednesday, September 6, 2023. Here is what you need to know.

How will email work now? We will be migrating to only one email address login @infinityrehab.com and no longer will need to add @avamere.com to any of your email addresses.

What do I need to do? Prime Care technologies will be sending an email with a temporary password and instructions. Please see attached a how-to guide to log into your email account and your OneDrive documents. Usernames and email addresses *will not change* only that you will be using @infinityrehab.com and no longer avamere.com.

Impact: Emails and OneDrive documents are still synced to your account, and we do not anticipate any loss of email data or any documentation.

Who do I contact if I run into any trouble? Prime Care Technologies is supporting Infinity Rehab in this change as seen on the attached document. If you have any questions or troubles logging into your Infinity email account, please call Help Desk at 1-855-424-3917.

As always, you can contact Zackary Dodge at Zsdodge@infinityrehab.com or 971- 412-1971.

