

## Scenario 4

## **Patient shouting to clinician**

## DISCUSSION

Have you ever encountered this in your personal or professional life? How could we have shown up better for our patients and residents?

## Some thoughts:

- A. Respond with "isn't it wonderful that we are in a place where everyone can wear the clothes they are most comfortable in?"
- B. Follow up with the staff to ask if there are better ways to support them.



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